

SkyDesk Mobile Service Discontinuation Announcement

March, 2016



SkyDesk Service Center
Fuji Xerox Co., Ltd.

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Summary

Thank you for using SkyDesk. We greatly appreciate your business.

We will close the support for SkyDesk Mobile service due to our new mobile applications being released.

SkyDesk Mobile is an application that offers ten services for mobile browsers. Our native iOS / Android apps offers support of those data.

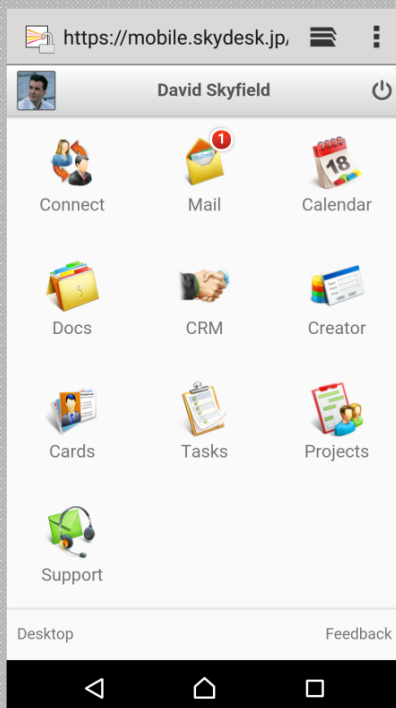
This document explains how you can migrate to the new applications from SkyDesk Mobile app.

1. Termination of SkyDesk Mobile support
2. Alternative method

1. SkyDesk Mobile Applications

- SkyDesk Mobile supports for mobile browser version (<https://mobile.skydesk.jp>) as well as iOS / Android applications. The both will be discontinued.
- It offers ten services of Connect, Mail, Calendar, Docs, CRM, Creator, Cards, Tasks, Projects and Support.

Support Discontinuation



Mobile Browser Version



Mobile App



App detail (Click link to open the details on Apple Store or Google Play):

[SkyDesk Mobile for iOS](#)

[SkyDesk Mobile for Android](#)

2. Migration Guide (1/2)

- Refer the following table to migrate to new applications.

Service Name	Migration to New Application
SkyDesk Mail/ SkyDesk Calendar	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-mail/id935529727 https://play.google.com/store/apps/details?id=jp.skydesk.mail&hl=ja
SkyDesk Docs	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-docs/id434602994 https://play.google.com/store/apps/details?id=jp.skydesk.docs&hl=ja
SkyDesk CRM	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-crm/id646300646 https://play.google.com/store/apps/details?id=jp.skydesk.crm
SkyDesk Creator	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-creator/id858919952 https://play.google.com/store/apps/details?id=jp.skydesk.creator

2. Migration Guide (2/2)

- Refer the following table to migrate to new applications.

Service Name	Migration to New Application
SkyDesk Projects	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-projects/id798548682 https://play.google.com/store/apps/details?id=jp.skydesk.projects
SkyDesk Support	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-support/id960183619 https://play.google.com/store/apps/details?id=jp.skydesk.support&hl=ja
SkyDesk Cards	Please use the following iOS / Android apps: https://itunes.apple.com/jp/app/skydesk-cards/id434598507 https://play.google.com/store/apps/details?id=jp.skydesk.cards
SkyDesk Connect	Please use from PC browsers.
SkyDesk Tasks	Please use from PC browsers.

